

The aim of this course is to provide delegates with the knowledge and practical skills needed to safely operate a Telescopic Handler. This course includes theory and practical elements, with tests being conducted on each.

## Objectives



By the end of the course, delegates should be able to:

- Demonstrate a basic understanding of the industry and their roles and responsibilities as an operator
- Demonstrate a knowledge and understanding of the machine and how to operate it safely
- Demonstrate a working knowledge of the manufacturer's handbook
- Locate and identify the major components and controls of the machine and explain their functions
- Explain the factors that affect truck stability and identify how to maintain stability of the truck and load
- Explain the dangers of overloading the truck and demonstrate how to prevent overloading
- Conduct all pre-operation checks
- Conduct all necessary safety checks at the work area
- Safely mount and dismount the machine
- Configure the machine for travel then move off and stop safely
- Manoeuvre the machine safely when laden and unladen, in open and confined areas and on inclines
- Pick up, transport and set down loads accurately and safely
- Carry out lifting and load handling tasks, using racking systems and/or a road vehicle Carry out bulk stacking tasks accurately and safely
- Safely carry out battery care/maintenance/charging or safely refuel the truck (depending on truck type)
- Fit, adjust and/or remove attachments
- Carry out all end of shift and shut down procedures.

## Duration & Attendance



Level	Who is it for	Duration	Max # Learners
Novice	Learners with no ticket or prior experience	5 days	3 learners
Novice – Reduced Days	Learners with no ticket, but have operating experience	2-3 days	3 learners
Refresher	Learner with a valid ticket, that would require refresher training and testing	1-2 days	3 learners
Testing Only	Learners with a valid ticket and experience	1 day, 1hr 20 per learner	4 learners

<p><b>Certification</b></p> 	<p>Traditional Operator Card</p> <ul style="list-style-type: none"> <li>Operators are advised to complete a 1 Day NPORS Refresher Course every 3 years.</li> </ul> <p>Trained Operator Card (CSCS / Construction Industry)</p> <ul style="list-style-type: none"> <li>Operators are required to complete a Vocational Qualification (VQ) within 2 years and upgrade to an NPORS Competent Operator Card.</li> </ul> <p>Competent Operator Card (CSCS / Construction Industry)</p> <ul style="list-style-type: none"> <li>This card is renewed every 5 years.</li> </ul>
<p><b>Other</b></p>	<p>CSCS / Construction Industry Card</p> <ul style="list-style-type: none"> <li>Operators are also required to pass the relevant CITB Health, Safety &amp; Environmental test within the two years prior to application for this level of card.</li> </ul>